

Reset my Password

1. Go to the SMTAFE webpage and hover over “Info for”, then click on “Student Hub login & Wi-Fi access”.
2. Click “Managing your login” to expand this box.
3. Under the heading “Changing your password, or what to do when your password expires”, click on the password reset link.
4. Enter your student email address.
e.g., 3000123@tafe.wa.edu.au
5. Enter the security characters as displayed on your screen.
Note: this field is case-sensitive. e.g., xS5vvGS
6. Click next.
7. Choose the first contact method for the verification code, e.g., email or text.
8. Check your email or phone for the verification message and enter it into the field. Click next.
9. Choose the second verification method for the verification code, e.g., email or text.
10. Check your email or phone for the verification message and enter it into the field. Click next.
11. Create a new password.

Note:

- Passwords must contain at least 14 characters.
- There is no maximum number of characters.
- It does not need to have capitals, numbers, or special characters.
- Passwords last for 6 months.

Password example: avocadosalad24

